



Trusted Consultant Policy

This policy sets out the criteria and benefits of the Interface 'Trusted Consultants' network.

It must be stated from the outset that this network does not have any impact on the certification auditing process or results. Interface NRM Limited does not provide any consultancy and remains impartial to the implementation of a client's management systems in accordance with the requirements of its accreditation.

Criteria

The criteria for inclusion in the Interface Trusted Consultants Network is simply: to have supported a minimum of one client through a successful management systems audit with Interface within the last 12 months. Membership will be reviewed every 12 months to keep the list up to date, but withdrawal can be requested at any time.

Benefits

Inclusion on the Webpage

This webpage lists all Interface Trusted Consultants and the services they offer. Each consultant is given the opportunity here to sell themselves with a brief Bio, use of their logos and a request to quote form.

Use of the Logo

The Interface Trusted Consultant logo can be utilised on all marketing and promotional media and when used on a website should be linked to the Interface website. The logo must not be used in any way to mislead clients to indicate that use of a Trusted Consultant's services will guarantee a certification result with Interface.

Lead Generation

Interface are regularly asked for a level of advice and guidance which would constitute consultancy, which under accreditation requirements we cannot and do not supply. In these instances, we forward clients on to consultants. Collection of leads for consultants is done



through the webforms on the Trusted Consultants webpage and through direct request. These are then sent to consultants via the consultants@interface-nrm.co.uk email.

Networking Events

Trusted Consultants are informed of and invited to all Interface networking events. These events are geared toward mutual improvement with sessions around standardisation of audit approaches, changes to legislation and other hot topics; not to mention an opportunity to build relationships.

A handwritten signature in black ink, appearing to read "Tim Barker".

Tim Barker
Managing Director

2nd January 2025